



WARRANTY

Limited Lifetime Warranty — Solid Wood Core Doors

(Nightingale Architectural Doors job #, customer and installation address here)

(Date)

To Whom It May Concern:

Nightingale Architectural Doors will give a limited lifetime warranty on its wood core doors against warp or de-lamination while at the original installation site. The warranty is void if the door is transferred to another location other than the initial installation site, or has been installed in an area with unsuitable ambient conditions. The doors should be inspected upon receipt and before installation to ensure there are no initial defects.

All doors should be hung as soon as possible. Doors stored on site for excessive periods of time (exceeding 1 month) and/or stored in an unconditioned environment will be given a warranty only for obvious manufacturing defects. To store the doors correctly, the area should be air-conditioned and the doors stored horizontal on a flat surface with a minimum of three equal sized feet supporting them. Corrugated cardboard and similar products used for door separation should be avoided as the corrugation marks may transfer to the door especially when the door has special surfaces or soft veneers.

At Nightingale Doors discretion, doors that have warped outside AWI tolerance may need to hang and acclimatize on site for up to one year.

Any door that falls within the parameters of tolerances allowed by AWI, is damaged from normal wear and tear including chipped edges and surface scratches, or that has been abused or misused will not be considered defective and will not be eligible for warranty repair.

Nightingale doors will need to inspect slab doors that were machined onsite or elsewhere by others to ensure the machining did not affect the integrity of the doors. Under these circumstances, it will be the responsibility of the customer to return the doors to the place of purchase or Nightingale Door's premises. Nightingale Doors will not be responsible for removal or rehanging doors that were sold as slabs (no hardware preparation).

Nightingale Architectural Doors must be notified within 15 days of the date the defect occurs and be given 30 days to inspect the installation. If the door is eligible for warranty work, Nightingale Architectural Doors or a contractor/company approved by Nightingale Architectural Doors will repair or replace the door. Should the customer wish to use another repair company, Nightingale Architectural Doors must authorize the work and cost of such work in writing in advance, otherwise Nightingale Architectural Doors will be under no obligation to pay for such repair/replacement. If the customer repairs or replaces the defective door using an unapproved company or contractor, the remaining warranty will be void from that time onward.

Nightingale Architectural Doors warranty covers only the door repair and/or removal and reinstallation. It does not include refinishing the door. Nightingale Architectural Doors will not pay for reinstallation if there is a known defect before installation.

Roger A. Nightingale

President